PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 22nd July, 2019

Complainant : Shri R.N. Tyagi - Present

Respondent : The Commissioner,

Deptt. of Excise, Ent. &

Luxury Tax, GNCTD-through Shri Jess M. Beck, S.O.,Excise

Shri Sanjeev Gupta, AAO

from PAO-X

Grievance No : PGC/2018/A.II/Excise/01

1. Brief Facts of the Case

Shri R.N. Tyagi has filed a complaint in PGC on 25.10.2018 requesting stepping up his pay, pending with the Department for last 18 months and non-release of payment of Gratuity & Leave Encashment for the last 11 years. He requested the intervention of Commission for payment of his legitimate dues.

2. Facts emerged during the hearing

- 2.1 Shri Sanjeev Gupta, AAO from Pay & Accounts Office –X is present and submitted report in the matter. The same has been perused and taken on record.
- 2.2 As per the report the payment for the leave encashment and gratuity has been made vide T.No. 7577 dated 17.7.2019 and 7873 dated 19.7.2019 respectively. Pension Payment Orders have also been issued vide PPO No. 669981900806.
- 2.3 The complainant is present and conveyed his gratitude to the Commission for the needful action taken by the department to resolve his grievance.

3. Directions of PGC

In view of the above, the grievance of the complainant stands redressed by the department. The case therefore stands closed in the Commission.

(SUDHIR YADAV)
MEMBER(PGC)

No.F. PGC/2019/Ann.II/Excise/01/

Dated:

Copy to :-

- 1. The Commissioner, Deptt. of Excise, Entertainment & Luxury Tax, GNCT of Delhi, L-Block, Vikas Bhawan, New Delhi.
- 2. Shri Lalit Mittal, Asstt. Commissioner (Admn.)/HOO, Deptt. of Excise, Entertainment & Luxury Tax, GNCT of Delhi, L-Block, Vikas Bhawan, New Delhi.
- 3. The Pay & Accounts Officer-X, Govt. of NCT of Delhi, Delhi Secretariat, Delhi-110002
- 4. Shri R.N. Tyagi